

August 23, 2021

by regular mail and by email attachment to Revenue Services at revenue@ottawa.ca

City of Ottawa
Revenue Branch
100 Constellation Drive, 4th Floor East
Ottawa ON K2G 6J8

RE: IMPORTANT NOTICE FROM PROPERTY OWNER - [REDACTED]

On August 23rd, 2021, I received a notice dated August 12, 2021, about the Water Meter Replacement Program.

Your Notice fails to advise that this new meter is a Smart Meter controlled by global water meter providers and partners under the United Nations Smart Cities Network.

This Smart Metering water system will cause massive hardship, overpricing and deprivation, just as the SMART ELECTRICITY METERING SYSTEM has done to electricity customers. This is the privatization of fresh water by globalist organizations and no one voted for this.

It will not only measure water but will collect massive amounts of personal and private information for sharing across the world, as well as control all household activities from outside the property, including manipulating data, just as do the Electrical Smart Meters. This will also bombard my property with unwanted radio frequency harmful to human health.

This is to advise that I DO NOT CONSENT TO THE INSTALLATION OF ANY SMART DEVICE AND PARTICULARLY THE PROPOSED SMART WATER METER. I CHOOSE TO STAY WITH MY MECHANICAL METER.

Attached is a copy of the Notice received from your office. Please acknowledge that you have received my notice of refusal to consent and that your office will not attempt to enter my property without a search warrant or court order and further, that you will refrain from coercing and intimidating me.

Should you force me to have such a device installed in my home despite my refusal to consent, please accept this as my Notice of Personal Liability to all individuals at your office who would be involved in such an action.

Sincerely,

[REDACTED]

August 12, 2021



1959

Meter Service Address

IMPORTANT NOTICE – WATER METER REPLACEMENT PROGRAM

The City of Ottawa will soon be conducting a water meter replacement program in your ward. Neptune Technology Group has been contracted by the City of Ottawa to replace the water meter at your property. The replacement procedure requires approximately 30-90 minutes to complete, during which time the water will be shut off for a brief period. There is no charge for the meter or the installation.

Water meters are the property of the City of Ottawa and have a lifecycle of up to 25 years, after which they must be replaced. As a condition of service, the City will be replacing these aging water meters in order to effectively support the delivery of drinking water to households and businesses. Your new water meter will ensure continued accurate billing and enable enhanced online features through [MyServiceOttawa.ca](https://myserviceottawa.ca) including the ability to view usage data right down to the litre and sign up for leak and usage alerts.

THE INSTALLATION PROCESS – QUICK AND CONVENIENT

You will receive a notification, by mail, containing information on how to book your appointment within the next 3 months. Appointments can be made to fit your schedule. Neptune will offer 2-hour appointment windows from 8am to 8pm Monday to Thursday, 8am to 6pm Fridays and 9am to 5pm on Saturdays. If you are a tenant, please contact the building owner when you receive this information. Please do not contact Neptune until you receive the notice.

COVID SAFETY PROTOCOLS

The health and safety of residents and staff is the number one priority for the City of Ottawa and Neptune Technology Group. Neptune Technology Group will be following strict COVID-19 safety protocols approved by the City during the installation, such as:

- technicians will wear proper personal protective equipment (PPE) – including masks and gloves;
- maintain physical distancing with clients at all times;
- ask homeowners to open all the doorways to the water meter area;
- sanitizing all installed equipment and instruments;
- contactless acknowledgement for work completed.

PRIOR TO THE INSTALLATION

Please ensure the area around the existing water meter is clear and accessible and leave ample room for the technician to work. Your existing shut-off valve should be located where the water service comes into your house. Check your main water shut-off valve to make sure it is operable.

We look forward to your support and co-operation to make this program a success.

Thank you,


Revenue Services

 **NEPTUNE**
TECHNOLOGY GROUP

October 31st, 2021

By regular mail and email attachment to Joshua Levesque
Joshua.Levesque@ottawa.ca

Joshua Levesque
Water Meter Supervisor
City of Ottawa
951 Clyde Ave
Ottawa, ON

Re: demand from Neptune for access to my basement to install SMART water meter – [REDACTED]

According to an October 19, 2021 letter titled 'Final Notice, Water Meter Access Required', international corporation Neptune suggests it has the authority to threaten me with water service interruptions and suggests that I have a contract with the City of Ottawa that allows the City to give this globalist corporation access to my basement to install a new meter when my present meter works perfectly fine and does not violate my property or privacy rights, nor emit non-ionizing radiation.

The letter was unsigned, but purported to be on behalf of the City of Ottawa, yet I have received no disclosures from the City of Ottawa.

On one hand your last email to me dated 9/14/21 states that there are no privacy concerns and that no EMFs of any kind will be emitted, however, the available scientific literature on Neptune Smart Water Meters states contradicts your statements.

I therefore need significant clarification on just what I would be consenting to in allowing my perfectly functional analog water meter to be replaced by a globalist-controlled SMART water meter.

I would be most grateful if you would please provide the following information, in accordance with statutory legal requirements to provide all facts so that I can make a fully informed decision, particularly since such an installation could severely affect my health and well being:

1. Please advise if you are unilaterally cancelling or breaching our original water service contract.
2. I have a contract with the City of Ottawa for water supply service but that contract does not include giving consent for the installation of any device that does anything but meter the water I am using. Please explain if your office

is changing the terms of the contract to serve Neptune and the City of Ottawa, such as surveillance information, and the details of such new terms.

3. Please provide a copy of the relevant contract between the City of Ottawa and Neptune, as well as proof of liability bonding of both corporations that covers any damage to my health or property resulting from the installation of a Neptune SMART water meter.
4. SMART meters are wireless devices that transmit information using radiofrequency electromagnetic fields (EMF) signals to let utility companies know how much water, gas or electricity a household or business is using and when. The radiofrequency EMF given off by SMART meters is a type of non-ionizing radiation. The level of radiofrequency EMF that a SMART meter device can emit must comply with the standards established for radiocommunication devices. Please provide the standards and proof that the subject SMART water meters fully comply with the standards.
5. Please provide details and assurances that the Neptune SMART meter has been fully calibrated by Measurements Canada, and rigorously tested to ensure there can be no violations of privacy and no emissions of radiation at any time, and please provide a copy of the documentation outlining who calibrated the meter to be installed in my home, and under what standards. A copy of the *calibration standards* and *certificate of calibration* would be appreciated.
6. In your email you stated that the SMART water meter will not emit any radiation. Please provide the proof that supports your statement that the new meter does not emit radiation.
7. Health Canada Safety Code 6 is a document that sets out recommended safety limits for human exposure to radiofrequency electromagnetic fields (EMF) in the frequency range from 3 kHz to 300 GHz. The safety code is complemented by recommended localized human exposure limits for radiofrequency EMF in the range of 6 GHz to 300 GHz. This range covers the frequencies used by communications devices and equipment that emit radiofrequency EMF, such as Wi-Fi, cell phones, smart meters, and those using 5G technology. <https://www.canada.ca/en/health-canada/services/health-risks-safety/radiation/occupational-exposure-regulations/safety-code-6-radiofrequency-exposure-guidelines.html>

Please provide the documentation, test results or any other proof that the Neptune SMART water meter will not exceed the specified frequency range per meter squared at any time for any reason.

8. I suffer from NO health issues. Please detail how you will establish a baseline health status, and how you will monitor my post-installation health

status in order to be able to categorically determine the effect of the new water meter on my health.

9. Please provide a written guarantee that the City of Ottawa, and you personally, will cover all my health care costs and pay for my damaged health should I develop any health issues commonly associated with the installation of SMART meters.
10. More and more scientific evidence links dirty electricity to a vast array of physical, emotional, and cognitive health problems. According to the BioInitiative Working Group, more than 6,000 studies show the correlation of electromagnetic energy with harmful effects, chronic conditions, and disease. Please confirm that you are aware of these studies and effects.
11. Dr. David Carpenter MD, a graduate of Harvard Medical School and a physician who has worked in the area of electromagnetic fields (EMFs) and public health for over 18 years, adamantly insists that there is no evidence whatsoever that SMART meters are in any way safe for human beings. He goes on to say that there is, in fact, ample evidence that demonstrates "convincingly and consistently" that exposure to radiofrequency radiation (RFR) at elevated levels for long periods of time increases the risk of cancer, damages the nervous system, and adversely affects the reproductive organs. <https://www.thehealthyhomeeconomist.com/harvard-medical-doctor-warns-against-smart-meters/>

What personal guarantees can you provide that I will be entirely unaffected by the installation of Neptune SMART meters in my basement and what PERSONAL liability insurance coverage you have to cover any eventualities expected from the forced installation of a SMART meter in my basement.

12. According to publicly-available information, a Neptune e-Coder R900 water meter pulses every 14 seconds and **can fill a home with radiation if located in BASEMENT**, which is where the meter would be located in my home. E-coder 900i <https://www.neptunetg.com/products/endpoints-mius/e-coderr900/>

An excerpt from Neptune's marketing seems to contradict what your email says about the function of these SMART water meters: "*Neptune's E-Coder®)R900i™ combination absolute encoder register/radio frequency meter interface unit (RF MIU) provides two-way communications of advanced smart metering. The E-Coder) R900i's interleaved mobile and high-power fixed network messages allow for simple migration from walk-by to mobile to fixed network reading without site visits or reprogramming. From increasing efficiencies to pinpointing possible tamper or water theft to aiding customer service, the data supplied by the E-Coder) R900i can help your utility make*

better, more confident decisions."

<https://www.youtube.com/watch?v=INDEHZzX-Rw>

You and Neptune have not provided home owners with any information about the brand of water meter they intend to install and provided none of the disclosure required for property owners to make informed decisions about dangers to their health and well-being. Please disclose all the adverse events associated with the Neptune water meter installations that have been reported to date.

13. Smart Meters are designed to provide government with detailed information of energy use, movements in one's home, the way one uses their personal private time, and even how many people are the home at any given time.

This is unwarranted surveillance and is an unconstitutional invasion of private property by government and goes to one's very security and life, a Charter s. 7 matter. *"The right of the people to be secure in their persons, houses, papers, and effects, against unreasonable searches and seizures, shall not be violated..."* Please explain why your email stated that there would be no privacy issues when in fact that is the secondary purpose after metering of water, of replacing analog meters.

14. According to scientific studies, one fact that cannot be ignored is that SMART meters emit electromagnetic radiation (EMR) in the form of radiofrequency radiation, which is a by-product of radiofrequency waves. **No one in the SMART meter industry disclaims this as one of the largest smart meter dangers, yet your email suggests it is perfect safe technology.**

15. RF radiation was classified in 2011 by the International Agency for Research on Cancer (IARC), as "possibly carcinogenic (cancer-causing) to humans." Furthermore, **there is no data that shows RF radiation is safe.** In fact, no one has conducted health studies on humans living in homes with smart meters. It is therefore important for me to learn the basis upon which you wrote that the new water meters are safe and do not violate privacy.

16. I have not been offered any options to the placement of a SMART water in my basement given the documented health risks of doing so. Please explain why this is the case and what options there are that do not involve risking my health and privacy.

17. The City of Ottawa has not disclosed the credentials of the installers of the new meters. The Building Code/Plumbing Code appears to require water meter installers to be certified plumbers. I have been unable to find any indication that "certified water meter installer" exists as a trade qualification. Please provide proof that the installers will be, without exception, certified plumbers trained in SMART water meter installation. Also please provide a

written guarantee that should there be any water leakage or other issues caused by the installation of the new water meter, the City will immediately, without delay or cost to me, make the necessary repairs.

18. Please confirm that Neptune's demand that I accept Neptune's water meter as a condition of receiving water to my property is *your* corporation's new policy and *is intended* to supersede provincial and federal laws on privacy, property rights and health care rights.
19. There have been many reports of how municipalities have used the pretext that the SMART meter readings are accounting for leaks not previously detected in order to justify massive increases in water bills post-installation. This has been the excuse used with water meter and electricity meters alike wherever they have been installed.

Please advise what tests you will be performing *prior* to installation of the new meter to show that there are leaks that are not accounted for in the present metering system so that when the expected massive increases of the water bills arise, you can compare the pre-and post test results and correct the faulty SMART meter readings immediately.

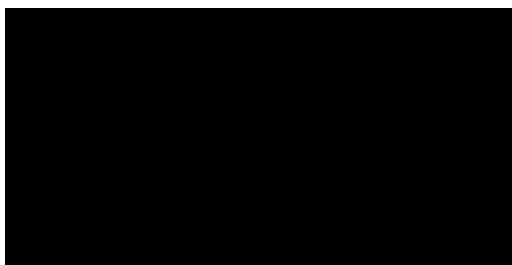
Once I have received and reviewed the above information in full and I am satisfied that there is NO threat to my health, and when I have a thorough understanding of my contractual obligations, I will be happy to accept your offer to replace my water meter, although **not in my basement**, but with certain conditions to be added to our new contract – namely that:

1. You confirm in writing that you *personally* guarantee that I will suffer no harm, and you accept to be held PERSONALLY liable should I suffer harm from following your directive as a condition of continuing to be provided with water and sewer service.
2. The new agreement for water service must be signed by you as the individual requiring me to accept potentially harmful SMART water metering as a condition of receiving water service with a clear statement that you agree to take full legal and financial responsibility for any harm occurring to myself.
3. You, the City of Ottawa and Neptune will provide proof of current and binding personal and commercial liability insurance for yourself and all administrators involved the replacement of my analog water meter.
4. In the event that I should have to decline the offer of a SMART water meter, please confirm that it will not compromise my status as a water service customer, and that I will not suffer prejudice and discrimination as a result.

5. Please confirm in writing where your signature is witnessed, that you will immediately remove the meter should there be any detection of radiation being emitted after installation.

I would also advise that my inalienable rights are reserved, including my right to take no further actions respecting your and Neptune's demands should I not receive the full disclosures requested above so that I can make a fully-informed decision, or if I make the decision that the new meter installed in my basement may in fact pose an unacceptable risk of harm to my health.

Sincerely,



October 31st, 2021

By regular mail and email attachment to Wendy.Stephanson@ottawa.ca

Wendy Stephanson
Chief Financial Officer and City Treasurer City of Ottawa
951 Clyde Ave
Ottawa, ON

Re: demand from Neptune for access to my basement to install SMART water meter – [REDACTED]

According to an October 19, 2021 letter titled 'Final Notice, Water Meter Access Required', international corporation Neptune suggests it has the authority to threaten me with water service interruptions.

Neptune suggests that I have a contract with the City of Ottawa that allows the City to give this globalist corporation access to my basement to install a new meter when my present meter works perfectly fine and does not violate my property or privacy rights, nor emit non-ionizing radiation.

The letter was unsigned, but purported to be on behalf of the City of Ottawa, yet I have received no disclosures from the City of Ottawa.

According to the By-law cited by Neptune in their letter, you are the official responsible for having contracted with Neptune in the matter of SMART water meter installation.

I therefore need significant clarification on just what I would be consenting to in allowing my perfectly functional analog water meter to be replaced by a globalist-controlled SMART water meter.

I would be most grateful if you would please provide the following information, in accordance with statutory legal requirements to provide all facts so that I can make a fully-informed decision, particularly since such an installation could severely affect my health and well being:

1. Please advise if you are unilaterally cancelling or breaching our original water service contract.
2. I have a contract with the City of Ottawa for water supply service but that contract does not include giving consent for the installation of any device that does anything but meter the water I am using. Please explain if your office is changing the terms of the contract to serve Neptune and the City of

Ottawa, such as to provide surveillance information, and the details of such new terms.

3. Please provide a copy of the relevant contract between the City of Ottawa and Neptune, as well as proof of liability bonding of both corporations that covers any damage to my health or property resulting from the installation of a Neptune SMART water meter.
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9. Increasingly more scientific evidence links dirty electricity to a vast array of physical, emotional, and cognitive health problems. According to the BioInitiative Working Group, more than 6,000 studies show the correlation of electromagnetic energy with harmful effects, chronic conditions, and disease. Please confirm that you are aware of these studies and effects and that you were aware of them when you entered into the contract with Neptune on behalf of the City of Ottawa.
10. Dr. David Carpenter MD, a graduate of Harvard Medical School and a physician who has worked in the area of electromagnetic fields (EMFs) and public health for over 18 years, adamantly insists that there is no evidence whatsoever that SMART meters are in any way safe for human beings. He goes on to say that there is, in fact, ample evidence that demonstrates "convincingly and consistently" that exposure to radiofrequency radiation (RFR) at elevated levels for long periods of time increases the risk of cancer, damages the nervous system, and adversely affects the reproductive organs. <https://www.thehealthyhomeeconomist.com/harvard-medical-doctor-warns-against-smart-meters/>

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This is unwarranted surveillance and is an unconstitutional invasion of private property by government and goes to one's very security and life, a Charter s. 7 matter. *"The right of the people to be secure in their persons, houses, papers, and effects, against unreasonable searches and seizures, shall not be violated..."* Please provide your personal guarantee that the Neptune SMART water meter will not violate my Charter rights.

13. According to scientific studies, one fact that cannot be ignored is that SMART meters emit electromagnetic radiation (EMR) in the form of radiofrequency radiation, which is a by-product of radiofrequency waves. **No one in the SMART meter industry disclaims this as one of the largest smart meter dangers. Please provide me with a copy of your analysis of the dangers of installing SMART water meters in residents homes showing how you intended to ensure the safety of residents given this scientific fact.**
14. RF radiation was classified in 2011 by the International Agency for Research on Cancer (IARC), as "possibly carcinogenic (cancer-causing) to humans." Furthermore, **there is no data that shows RF radiation is safe.** In fact, no one has conducted health studies on humans living in homes with SMART meters. Please provide me with the basis upon which you decided that the new water meters are safe and do not violate privacy.
15. I have not been offered any options to the placement of a SMART water in my basement given the documented health risks of doing so. Please explain why this is the case and what options there are that do not involve risking my health and privacy.
16. The City of Ottawa has not disclosed the credentials of the installers of the new meters. The Building Code/Plumbing Code appears to require water meter installers to be certified plumbers. I have been unable to find any indication that "certified water meter installer" exists as a trade qualification.

Please provide proof that the installers will be, without exception, certified plumbers trained in SMART water meter installation. Also please provide a written guarantee that should there be any water leakage or other issues caused by the installation of the new water meter, the City will immediately, *without delay or cost to me*, make the necessary repairs.

17. Please confirm that Neptune's demand that I accept Neptune's water meter as a condition of receiving water to my property is *your* corporation's new policy and *is intended* to supersede provincial and federal laws on privacy, property rights and health care rights.
18. There have been many reports of how municipalities have used the pretext that the SMART meter readings are accounting for leaks not previously detected in order to justify massive increases in water bills post-installation. This has been the excuse used with water meter and electricity meters alike wherever they have been installed.

Please advise what tests you will be performing *prior* to the installation of the new meter to show that there are leaks that are not accounted for in the present metering system so that when the expected massive increases of the water bills arise, you can compare the pre-and post test results and correct the faulty SMART meter readings immediately.

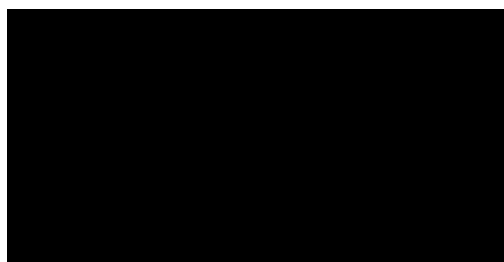
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1. You confirm in writing that you *personally* guarantee that I will suffer no harm, and you accept to be held PERSONALLY liable should I suffer harm from following your directive as a condition of continuing to be provided with water service.
2. The new agreement for water service must be signed by you as the individual requiring me to accept potentially harmful SMART water metering as a condition of receiving water service with a clear statement that you agree to take full legal and financial responsibility for any harm occurring to myself.
3. You, the City of Ottawa and Neptune will provide proof of current and binding personal and commercial liability insurance for yourself and all administrators involved the replacement of my analog water meter.
4. In the event that I should have to decline the offer of a SMART water meter, please confirm that it will not compromise my status as a water service customer, and that I will not suffer prejudice and discrimination as a result.

5. Please confirm in writing that includes your witnessed signature, that you will immediately remove the meter should there be any detection of radiation being emitted after installation.

I would also advise that my inalienable rights are reserved, including (a) my right to take no further action respecting your and Neptune's demands should I not receive the full disclosures requested above so that I can make a fully-informed decision, or (b) if I make the decision that a SMART meter installed in my basement may in fact pose an unacceptable risk of harm to my health and I therefore choose to decline the new water service contract offer.

Sincerely,



B044



00145

Date: 2022-07-13

Customer - Account Number:

Service Address: 2

Water Meter Replacement Notice

The City of Ottawa is conducting a water meter replacement program in your ward. Neptune Technology Group has been contracted by the City of Ottawa to replace the water meter at your property. The replacement of your water meter is a condition of service and is **mandatory** under Ottawa by-law 2019-74. The replacement procedure requires approximately 30-90 minutes to complete, during which time the water will be shut off for a brief period. There is no charge for the meter or installation. For your convenience, appointments are available Monday to Friday from 8:00 a.m. to 8:00 p.m. and Saturdays from 9:00 a.m. to 5:00 p.m.

In accordance with Section 59 (1) of Ottawa by-law 2019-74, the City may shut off the supply of water until the meter is replaced. Please book an appointment in the next 30 days to avoid further action.

To book your appointment, please call 1-800-667-4387 or visit watermeterappt.com to book online.



In accordance with Section 59 (1) of Ottawa by-law 2019-74, the City may shut off the supply of water until the meter is replaced. Please book an appointment in the next 30 days to avoid further action.



Go to MyService.Ottawa.ca to manage your account. You can now schedule service appointments online.

- Sign up for paperless billing
- Manage your consumption
- Make a payment
- Update your language preference