

[REDACTED]

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**From:** [REDACTED]  
**Sent:** Tuesday, August 2, 2022 11:46 AM  
**To:** Muhuni, Joseph  
**Subject:** RE: Neptune SMART water meter [REDACTED] 2nd threat

Thank you Mr. Muhani,

If you could put those statements in a formal letter to me and add that should you be wrong in your assessment about there being no 5G or even 4G radiation now or in the future entering my home as a result, or if in the future there is a sudden detection of radiation impulses or if there are 'increases' in water bills that are not due to my use, that the meter will be removed forthwith, without my having to get legal assistance, then I will agree to the meter change.

It is nice that you make all these statements in an email, however when you leave your position, or if there are issues in the future, I don't want to be in a position where I am then told that your statements are no longer to be relied upon and do not reflect the legal opinion of the City. I'm sure you know my concerns, since it is well known that when a bureaucrat has made promises, those promises can later be determined not to be binding on the corporation (City).

Sincerely,  
[REDACTED]

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**From:** Muhuni, Joseph <Joseph.Muhuni@ottawa.ca>  
**Sent:** Tuesday, August 2, 2022 10:33 AM  
**To:** [REDACTED]  
**Subject:** RE: Neptune SMART water meter [REDACTED] - 2nd threat

Dear [REDACTED]

As previously explained, the meter being replaced inside your home does not use any 5G technology or emit any radio frequency signals. It is purely a mechanical device similar to the one you have in your home now. There is no risk being posed to residents. As noted in the communication, if we are unable to get your compliance, we may proceed to shut off your water supply until the meter is replaced.

Sincerely,

**Joseph Muhuni CPA, CGA**

Deputy City Treasurer, Revenue | Trésorier municipal adjoint, Recettes

Finance Services Department | Direction Générale des Services des Finances

100 Constellation Drive, 4th Floor East | 100, promenade Constellation, 4<sup>e</sup> étage Est

Tel | Tél : 613-580-2424 Ext|poste :21251

Mail Code | Code de courrier : 26-76

[www.ottawa.ca](http://www.ottawa.ca)

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From: [REDACTED]  
Sent: July 30, 2022 5:42 PM  
To: Muhuni, Joseph <[Joseph.Muhuni@ottawa.ca](mailto:Joseph.Muhuni@ottawa.ca)>  
Subject: RE: Neptune SMART water meter [REDACTED] - 2nd threat

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Hello Mr. Muhuni,

On July 25<sup>th</sup>, 2022, I received the attached 'notice' dated 2022-07-13, which amounts to a 2<sup>nd</sup> threat that my water will be turned off unless I agree to what is apparently a financially and physically harmful SMART water meter. Since the City of Ottawa would not provide guarantees as requested in 2021 to assure me that if/when I am harmed by the Neptune water meter, I will have readily-available recourse, this can only be seen as yet another threat under the color of law.

I again refer you to my original letter asking the City of Ottawa to meet my conditions before I will agree to allow a potentially harmful SMART meter into my home. No by-law can be used to violate my right to security of person and my privacy, as guaranteed by the Charter of Rights and Freedoms.

As I explained in detail, SMART meters use the 5G SMART Grid and have been proven to emit deadly amounts of radiation that are known to harm the health of those in the home they are installed in. Further, they are designed to violate my privacy, by sharing my data. Finally, the meter readings can be remotely manipulated with no recourse to the homeowner. Many homeowners have had massively-increased water bills that have been explained away with claims that the new meters were capturing previously unknown leaks and losses.

I trust you will give me the guarantees for recourse I requested in my communications with you in 2021, before threatening me further. Unless you can prove, with evidence, that my statements above are incorrect, then I have a fundamental right not to agree to put myself in harms way.

You have already sent me the marketing baloney from Neptune, which I showed you was not reliable. Please do not send it again.

Thank you,  
[REDACTED]

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From: [REDACTED]  
Sent: Thursday, December 9, 2021 12:52 PM  
To: 'Muhuni, Joseph' <[Joseph.Muhuni@ottawa.ca](mailto:Joseph.Muhuni@ottawa.ca)>  
Subject: RE: Neptune SMART water meter Residence [REDACTED]

Mr. Muhuni,

If everything you say is reliable, then you should not have any problem agreeing to the conditions set out in my condition acceptance letter.

There is no problem with my present meter, it does not need replacing by what you claim works exactly the same way as my current meter. If you choose to break into my home, you better bring a warrant.

I approached your demands in good faith. Unfortunately, you are attempting to use the color of law to enter my property and force me to accept something potentially harmful without giving me any guarantees. We can therefore have no contract and you can have no permission to enter my property until you agree to the conditions needed to have a lawful contract between us regarding entry into my property and installation of an unnecessary water meter.

Your truly,  
[REDACTED]

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**From:** Muhuni, Joseph <[Joseph.Muhuni@ottawa.ca](mailto:Joseph.Muhuni@ottawa.ca)>

**Sent:** Thursday, December 9, 2021 12:25 PM  
[REDACTED]

**Subject:** RE: Neptune SMART water meter Residence [REDACTED]

Ms. [REDACTED]

Neptune Technology Group is a technology company serving more than 4,000 water utilities across North America. Their subgroup, Neptune Technology Group Canada, is operated out of Mississauga and is Canada's leader in metering and meter change contracts. Neptune Canada has installed over two million water meters in Canada. The water meter to be installed at your property is not a SMART meter and does not emit any form of radiation. I will refer you back to the previously provided pamphlet that details the configuration of the Neptune ProCoder.

Water meters are exempt from the approval and inspection of Measurements Canada under the [Weights and Measures Regulation](#). Therefore, voluntary standards are used by municipalities across Canada to measure equipment compliance. The City of Ottawa refers to the internationally recognized standards set out by the American Water Works Association (AWWA), the world's largest water association. This is not unique to Ottawa, as their standards are referred to by most North American municipalities.

Water meters are the property of the City, and the replacement and maintenance of this City asset is a condition of continued water and wastewater service at your home, as stated under City by-law. As the owner, you must provide the City access to your land or dwelling once notice is received as a condition of your water service. Should you choose not to comply with these legislative provisions, Section 59 authorizes the City to terminate your water service until these conditions of service are met.

Sincerely,

Joseph Muhuni

**Joseph Muhuni CPA, CGA**

Deputy City Treasurer, Revenue | Trésorier municipal adjoint, Recettes

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From: [REDACTED]  
Sent: December 07, 2021 10:38 AM  
To: Muhuni, Joseph <[Joseph.Muhuni@ottawa.ca](mailto:Joseph.Muhuni@ottawa.ca)>  
Subject: RE: Neptune SMART water meter Residence [REDACTED]

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Thank you for the information. If what you say is correct, it means that any sudden changes in the meter readings will be my responsibility to investigate, and the persons investigating will be your organization. Since this is Canada (at least that's what we've been told), then it is Measurements Canada that is supposed to be ensuring the integrity and reliability of any measuring device, and not some unaccountable association in the US.

The fact that the potential victim homeowner will have to pay for testing if issues arise, is an indication that the door is wide open to all sorts of over-billing and activity.

I do not consent to a Neptune meter, nor to any situation where a foreign firm will have access to my home to install a device without the conditions set out in my conditional acceptance letter are met. The city does not guarantee me that it will immediately intervene to correct any situation that arises from sudden changes in water bills, discovery of radiation emissions and so on.

I believe that my very first letter was quite clear and my conditions, such as for a copy of the public hazard and liability bonding that will pay for any damage to me and my property, and a written guarantee that should the device not be safe or consistent with what you have stated, that it will be removed without a hassle or cost to me.

If you can't meet the conditions for a voluntary contract between us, so that I can protect myself and my property, then I cannot agree to your proposed contract to have a globalist corporation enter my home and install a potentially harmful device, given that Ottawa is a member of the SMART CITY 5G network.

Yours truly,  
[REDACTED]

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From: Zwicker, Tara <[Tara.Zwicker@ottawa.ca](mailto:Tara.Zwicker@ottawa.ca)> On Behalf Of Muhuni, Joseph  
Sent: Thursday, December 2, 2021 6:32 PM  
To: [REDACTED]  
Cc: Stephanson, Wendy <[Wendy.Stephanson@ottawa.ca](mailto:Wendy.Stephanson@ottawa.ca)>  
Subject: RE: Neptune SMART water meter Residence [REDACTED]

Dear Ms. [REDACTED]

Thank you for your follow-up inquiry. I hope to provide further clarification regarding your water meter replacement.

The Neptune ProCoder is the water meter that will be installed in your home. It does not emit radiofrequency signals, nor does it serve as a health hazard in any capacity. This water meter bears no mechanical, technological, or structural difference from your current meter. All City water meters function by allowing water to enter a closed chamber with a disc at the center that is completely enclosed (similar to a piston in an engine). As the disc 'wobbles,' it allows more water to enter. Once the disc completes one rotation, it will be filled with water which it will disperse through the outlet valve. This amount is instantly shown on the display on top of the water meter in cubic meters (m<sup>3</sup>). I encourage you to consult the attached documents to further understand the Neptune ProCoder's design and functionality.

Homeowners bear the right to request their water meter be tested for accuracy against the standards set out by the American Water Works Association (AWWA). Under Section 73(3) of [Water \(By-law No. 2019-74\)](#), should the test indicate that the meter is registering accurately, you will be charged a \$330 meter maintenance service call and testing fee on your next bill. If the meter is found not to be functioning to standard, the City will incur the costs. Should this be of interest to you, please let me know, and I can facilitate the scheduling of an appointment.

Sincerely,

Joseph Muhuni

**Joseph Muhuni CPA, CGA**

Deputy City Treasurer, Revenue | Trésorier municipal adjoint, Recettes

Finance Services Department | Direction générale des services des finances

100 Constellation Drive, 4<sup>th</sup> Floor East | 100, promenade Constellation, 4<sup>e</sup> étage Est

Tel | Tél : 613-580-2424, ext. | poste 21251

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**From:** [REDACTED]  
**Sent:** November 29, 2021 1:44 PM  
**To:** Muhuni, Joseph <[Joseph.Muhuni@ottawa.ca](mailto:Joseph.Muhuni@ottawa.ca)>  
**Cc:** Stephanson, Wendy <[Wendy.Stephanson@ottawa.ca](mailto:Wendy.Stephanson@ottawa.ca)>  
**Subject:** RE: Neptune SMART water meter Residence [REDACTED]

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Thank you for the detailed explanation Ms. Zwicker.

I wish to trust your claims that this upgrade is not to SMART meter technology, however, my concerns would be alleviated if you provided the information in my letter, including a clear written commitment

that should my water bills start rising despite there being no change in my household, then the Corporation of the City of Ottawa will remove the meter and return me to the old system of metering.

In addition, should some component of the meter suddenly become 'SMART' at a later date, causing me to get ill or suffer one of the known symptoms of radiofrequency poisoning, that the Corporation of the City of Ottawa will immediately remove the meter and return my property to the old system of metering.

I need to see some public hazard liability bonding policy that would cover any damage to my health should the new meters in fact end up being other than innocuous metering devices that do not encroach on my privacy. I don't know who you are, however, once you are gone from your position, there is no one to hold accountable.

As I suspect that the same scheme that was used with the SMART hydro meters -- namely alleging 'leaking that was previously unidentified' -- will be used to explain away increasing water bills, I need to see a test taken of the leakage before the replacement of meters, so that I can compare it to the leakage that will no doubt be alleged after the new meters are installed.

People around the world are fed up with the stealth violations of our privacy and increasing control of our lives by globalist corporations such as Neptune. As you indicated, calibration of these meters is not done by Measurements Canada, but by a foreign association that has no legal or enforcement authority.

I look forward to the meeting of the conditions I set out in my letter to the Corporation of the City of Ottawa. I simply do not want to agree to walk into a trap based on statements that are made today that may be disregarded as not legally binding later.

Yours truly,

[REDACTED]

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**From:** Zwicker, Tara <[Tara.Zwicker@ottawa.ca](mailto:Tara.Zwicker@ottawa.ca)> **On Behalf Of** Muhuni, Joseph

**Sent:** Monday, November 29, 2021 1:12 PM

[REDACTED]

**Cc:** Stephanson, Wendy <[Wendy.Stephanson@ottawa.ca](mailto:Wendy.Stephanson@ottawa.ca)>

**Subject:** RE: Neptune SMART water meter Residence [REDACTED]

Dear Ms. [REDACTED]

Thank you for your inquiry regarding the replacement of your water meter. Ms. Stephanson has passed along your concerns for my consideration.

Water meters are the property of the City of Ottawa and require replacing after their lifecycle. The City of Ottawa has contracted Neptune Technology Group to replace approximately 85,000 ageing small water meters with new high-resolution meters in Ottawa residences. Section 13 of [Water \(By-law No. 2019-74\)](#) authorizes the City to enter into an agreement with a third party to supply and install water meters. Further, Section 73 enables the City to require your water meter to be replaced as a condition of service.

Before installation, all water meters are tested against accuracy standards established by the American Water Works Association (AWWA). The water meter that will be installed in your home is known as a [procoder analog meter](#), which does not emit any RF signals. It is not a SMART meter. The water that passes through the meter spins a rotating disc in a measuring chamber. The disc contains a magnet, and each time the disc rotates, the magnet changes the dial on the register head, displaying the consumption in cubic meters (m<sup>3</sup>). This would be the same measuring device that the current meter in your basement uses. The Neptune R900i device is referenced in your letter; however, the City of Ottawa does not use this device in its metering infrastructure.

Water meters track household water usage and ensure customers are billed accurately. This data is then sent to our internal network through the water meter reading device. We will only be able to view your hourly and daily water usage. No further details are captured, as it is not mechanically possible for the water meter to capture detailed information such as the source of water use or the number of individuals at home.

Certified plumbers are required when installing a water meter that has an internal diameter greater than 25mm. For those under 25mm, an individual who has completed a Ministry-approved program for the installation of a meter may complete the task as authorized under Section 2(1)6. of [O. Reg. 421/12](#). Technicians must complete the Water Meter installer-800A apprenticeship as developed by the Ministry of Training, Colleges and Universities. Most residential properties are equipped with 15mm water meters, as is the case of the one in your home. All meter installers must take before and after photos during the installation process. Neptune will bear the costs of any damages by them to the plumbing from the exchange of the water meter under the contract agreement.

I hope this information helps settle your concerns.

Sincerely,

Joseph Muhuni

**Joseph Muhuni CPA, CGA**

Deputy City Treasurer, Revenue | Trésorier municipal adjoint, Recettes  
Finance Services Department | Direction générale des services des finances  
100 Constellation Drive, 4<sup>th</sup> Floor East | 100, promenade Constellation, 4<sup>e</sup> étage Est  
Tel | Tél : 613-580-2424, ext. | poste 21251  
Mail Code | Code de courrier 26-76  
[www.ottawa.ca](http://www.ottawa.ca)

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**From:** [REDACTED]  
**Sent:** November 01, 2021 7:38 PM  
**To:** Stephanson, Wendy <[Wendy.Stephanson@ottawa.ca](mailto:Wendy.Stephanson@ottawa.ca)>  
**Subject:** Neptune SMART water meter Residence [REDACTED]

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